

# Technical Support Competency

Atlas Copco Compressors



**Atlas Copco Compressors** (Rock Hill, SC) has created a new central Technical Support Competency Group to provide support for in-depth technical inquiries from customers, distributors, and employees across the United States. The creation of the Technical Support Competency Group is at the center of Atlas Copco's strategy to align technical support with product competencies as opposed to geographic regions. While dedicated technical support liaisons will continue to assist with regional-focused customer activities such as site visits, the new group will expand the current customer service model to include high-level technical support and product knowledge available to customers across the U.S. In addition to developing specific technology-based competencies, Atlas Copco is also opening a Remote Monitoring Center, which will act as the central hub for monitoring compressor systems at customers' sites.

Learn more at [www.atlascopco.us](http://www.atlascopco.us) [1].

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**Links:**

[1] <http://www.atlascopco.us/>